



Your Health Care At Your Fingertips

PIN:
(Office staff, write PIN in blank space above.)

With your busy life, it can be hard to stay on top of your family's health care — even though it's the most important thing of all. **Our online patient portal allows you to communicate with us easily and safely — according to your schedule.** Using your own secure password, you can log into the online patient portal 24 hours a day, 7 days a week from the comfort and privacy of your home or office.

With our patient portal service you can:

- View and request appointments
- Retrieve test results
- View personal health information
- Update demographic information
- Browse health facts and information
- View your billing statements and balance
- Make secure credit card payments
- Request prescriptions and refills
- Communicate with your doctor by sending and receiving secure messages

We offer the online patient portal to help you **save time, avoid playing phone tag with your doctor, and stay educated about ways to keep your family healthy and safe.**

You can register for the online patient portal in our office or online by visiting www.lakesidedoctors.com

Ask a staff member to learn more about the online patient portal or give us a call at (405) 936-1000.

Lakeside Physician's Group

10900 Hefner Pointe Drive, Suite 505 • Oklahoma City, OK 73120
(405) 936-1000
lakesidedoctors.com



OBSTETRICS AND GYNECOLOGY

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As a courtesy to our Patients and to improve the speed and quality of our testing process, our office uses **ResultsCall™** to deliver your confidential Test Results.

Once your results are reviewed, our system will notify you that your test results are available for retrieval. At that time you do not need to call our office to pick up the results of your tests; simply follow the instructions below to access your test results any time of the day or night.

To Access Your Test Results by Phone:

1. Dial the **ResultsCall™** toll-free access number: (877) 644-8710
2. Enter your 5-13 numeric digit PIN (This is the number listed below, OR the PIN you created while registering for the Patient Portal)
3. When prompted for your date of birth, enter two digits for the month and two digits for the day, and four digits for the year. (Example: September 4th, 1980 would be entered 09/04/1980)
4. When prompted for your phone number, enter your 10 digit telephone number, which includes your area code. This should be the same number we used to notify you that your results are ready for retrieval.
5. If you have tried to retrieve your test results before being notified by **ResultsCall™** and the system does not recognize your PIN or other personal identifier numbers, this means your test results are not ready for retrieval. Please try calling a bit later.

Retrieving your results via the Internet:

Go to our website at www.lakesidedoctors.com and log on/ register for the Patient Portal.

To Log In:

6. Enter your 5-13 numeric digit PIN. (This is the number listed below, OR the PIN you created while registering for the Patient Portal)
7. Enter your eight-digit date of birth, using two digits for the month, two digits for the day, and four digits for the year. (Example: September 4th, 1980 would be entered 09/04/1980)
8. Enter your 10-digit telephone number, which includes your area code. This should be the same number we used to notify you that your results are ready for retrieval.
9. Click the Login button.

To Register:

- 1) Click on New User Registration
- 2) Enter your First Name, Last Name, Date of Birth, and Home Phone Number, and proceed as directed.

Your Test Results will be available as a message on your Portal Welcome screen, as well as within the Lab Results section of My Profile: Health → Labs/Imaging

We hope you will find this new system helpful. If you encounter any problems with the system, please call our office at (405) 936-1000.

Thank you,

Your PIN Number is: _____